

Cancellation Policy:

1. **Bookings – Fees & Cancellation**

- 1.1. To receive/participate in a Service, You must make a Booking.
- 1.2. When You make a Booking You must pay the Company the Fees (+GST) at the time of the Booking by cash, EFT transfer or credit card. No other method of payment will be accepted. Where You fail to make payment, the Booking will be cancelled.
- 1.3. If You wish to cancel a Booking, You must Us give notice of cancellation no later than:
 - (a) For an individual; at least twenty four (24) hours before the scheduled time for the Booking.
 - (b) For a corporate session at least seventy two (72) hours before the scheduled time for the Booking.
Called (“Sufficient Notice”)

If Sufficient Notice is given, Your payment for the Booking will be credited to a future Booking.

If You fails to provide Sufficient Notice You will not be entitled to a refund or credit.